

ORDER SHEET

WEST BENGAL HOUSING INDUSTRY REGULATORY AUTHORITY

Complaint No. COM-000074

Suman Bej.....Complainant

AND

Dharitri Infraventure Pvt. Ltd.....Respondent

Sl. Number and date of order	Order and signature of Officer	Note of action Taken on order
4 ----- 28-08-2020	<p>Complainant is present in the online hearing and sent his hazira through email.</p> <p>Legal Officer of the Respondent Smt Sharmishtha Paul representing the Respondent is also present in the online hazira and sent her hazira through email..</p> <p>Heard both the parties in detail.</p> <p>Complainant submitted that he has received only two installments of refund i.e, for January, 2020 and for February, 2020. From March, 2020 the installment refunds have not been paid by the Respondent.</p> <p>Respondent submitted that due to Corona Pandemic their office was closed so it was not possible for them to continue refund. They will resume refund from October, 2020 at once and they will make the payment on 10th monthly installments.</p>	

Complainant prayed before the Authority to reduce number of installments and also duration of the total payment.

After hearing both the parties, Respondent is directed to submit on a notarized affidavit the modified schedule of refund specifying the date and amount of installment within two weeks from the date of receipt of this order by email, serving a copy to the Complainant and sent it to the Authority by speed post or by hand delivery and also sent a scan copy through email. Respondent is directed to make the total refund within shortest possible time and number of installments must be reduced as per as possible.

Fix 24/11/2020 for further hearing and orders.


(HAR GOBIND SINGH)
Member

West Bengal Housing Industry Regulatory Authority